Step 1. Open the front cover of your machine.

Step 2: Remove waste container

Press in green tabs on both ends of the waste container to release.
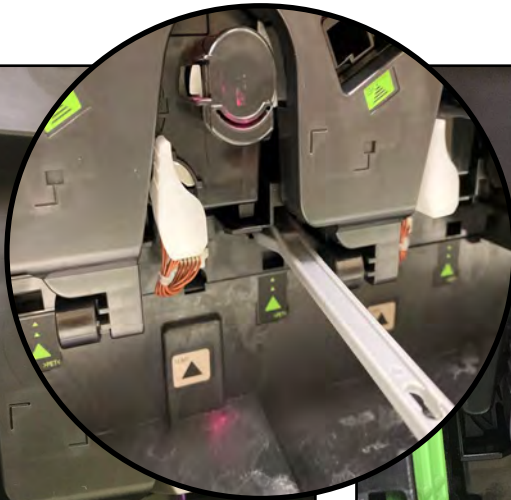
Pop out and carefully remove waste container from machine

Slit glass cleaning wand

For void areas on prints and copies follow Step 3.

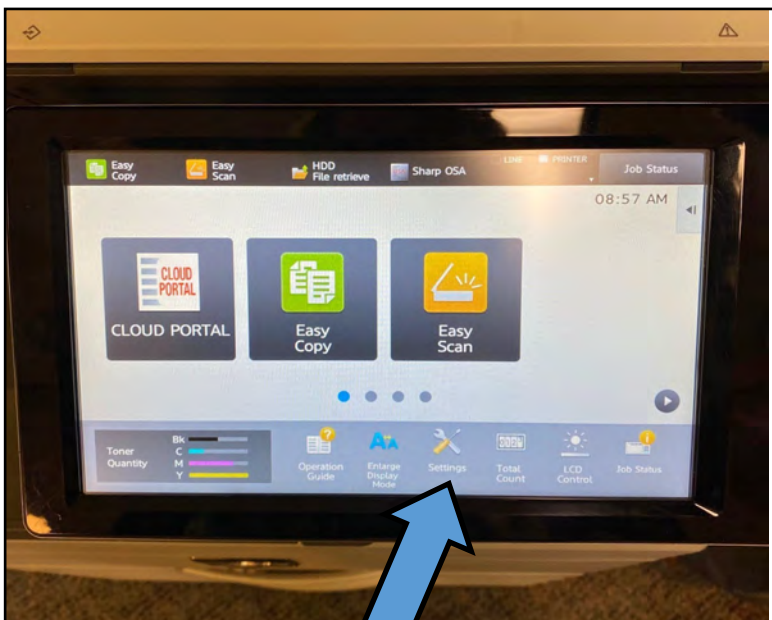- For lines on prints and copies, skip to Step 4.

<u>Step 3:</u> Locate black sticker with green triangles. Insert gray cleaning wand, foam pad side facing down, into the hole directly above the black sticker. Carefully push gray wand back as far as it will go (It will not go back the entire length of the wand). Run the cleaner front to back a few times. Repeat for each color- (Y, M, C, B)
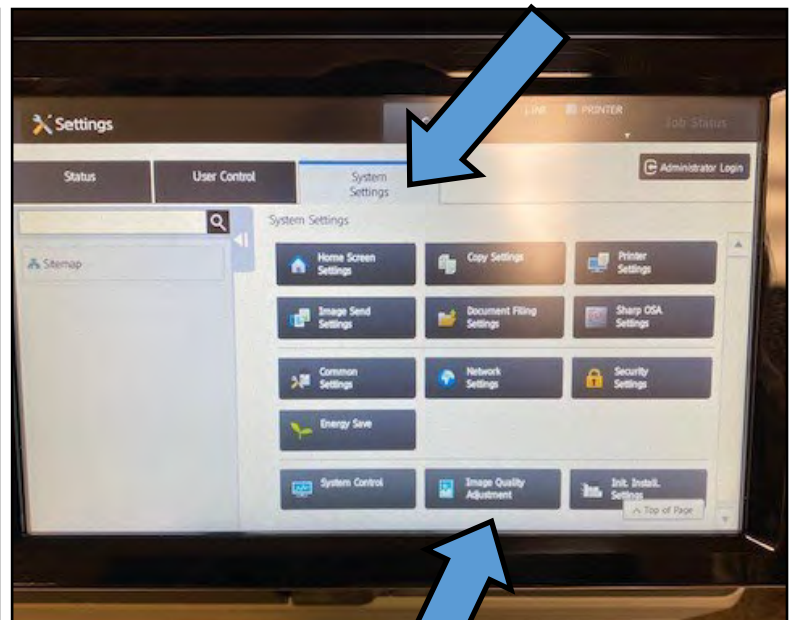
Step 4: For lines on prints and copies, run the MC Cleaning mode on machine:

1. From main screen click "settings"

2. Make sure "System Settings" tab is selected at the top. Click "Imagine Quality Adjustment"

3. Login with Administrator Login– Password is "admin"

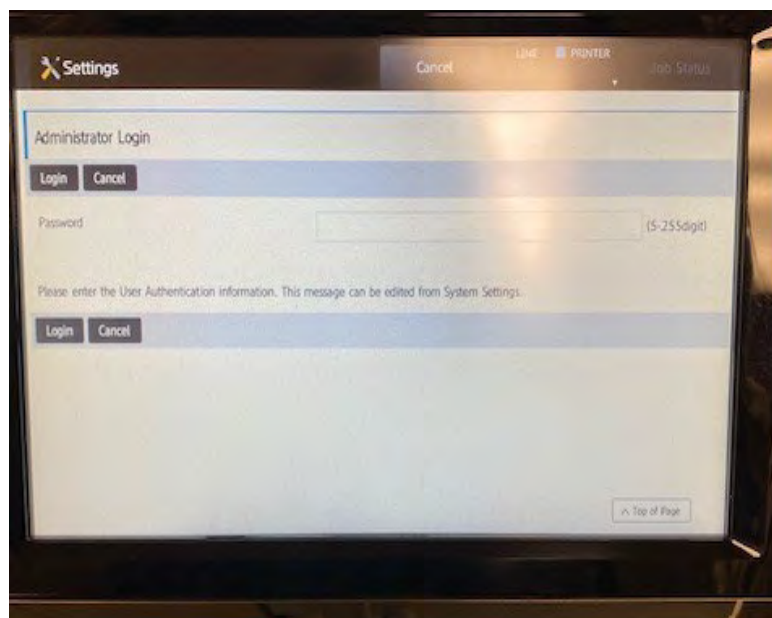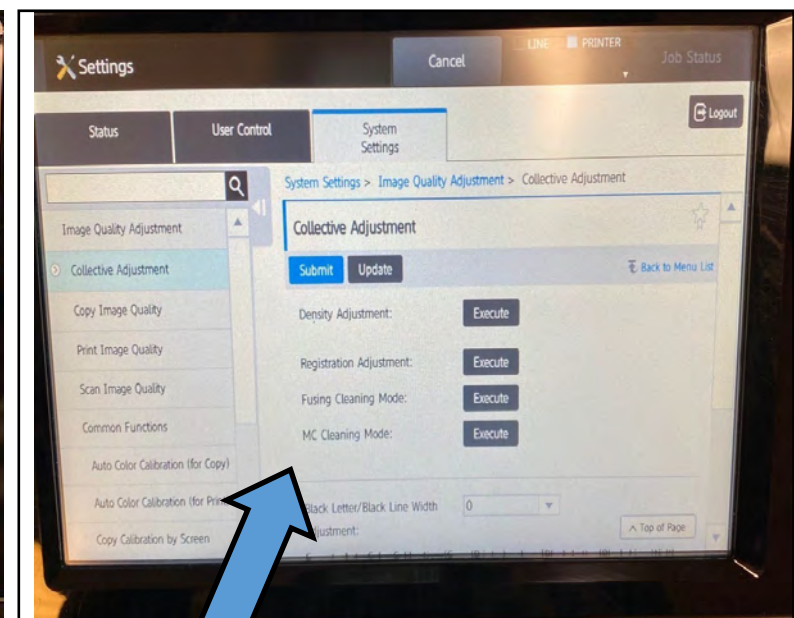4. Find "MC Cleaning Mode" and click "Execute

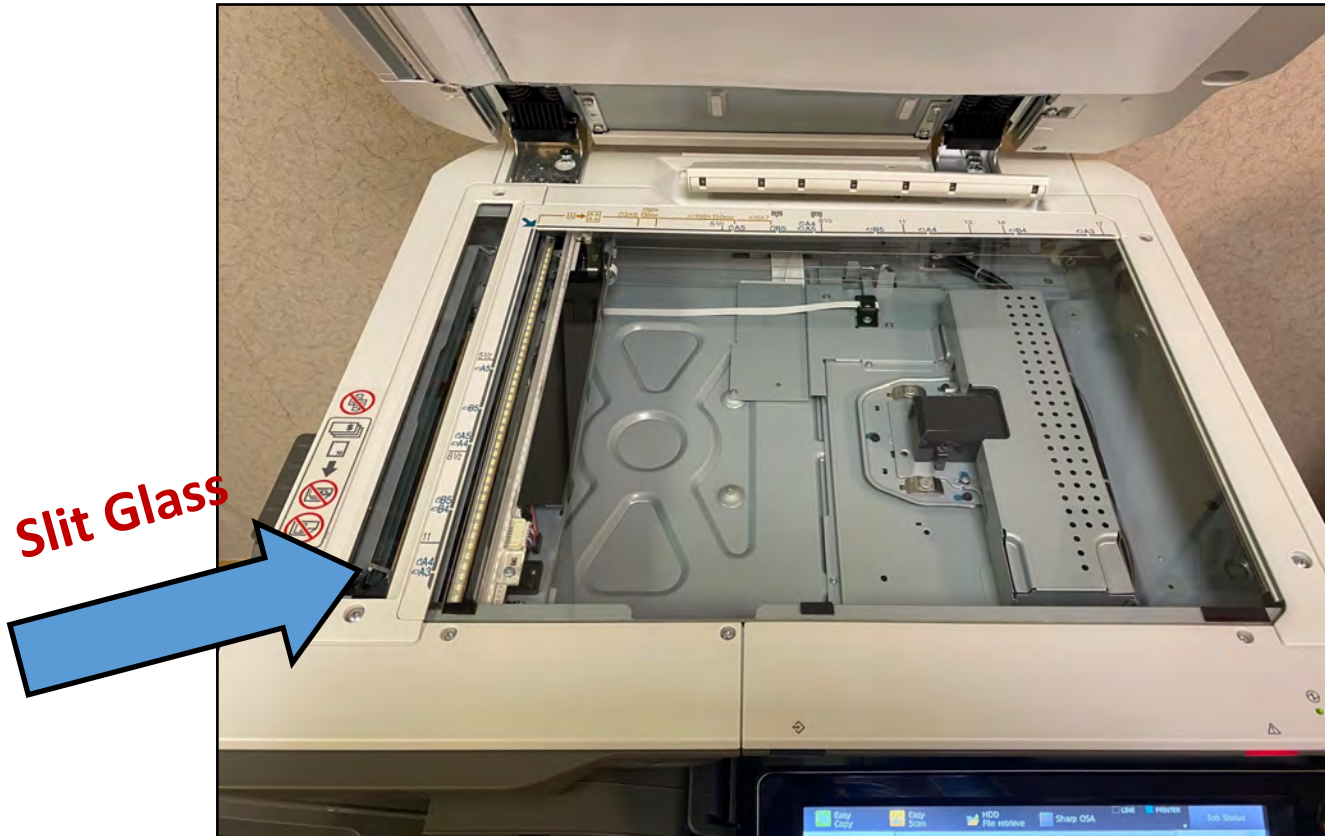"System Settings"

1 Settings

2 Image Quality Control

3 Login as Administrator

4 Execute "MC Cleaning Mode"

For lines on scans and copies :

- Lift lid of document feeder

Slit Glass

Using a cloth/paper towel and Windex or denatured alcohol, clean both the copy glass and the slit glass. Lines on copies and scans could be caused by small marks or even a hair on the glass.

    - Note: Do not spray cleaner directly on glass. Spray cleaner on cloth/paper towel, then wipe the glass