

For lines on prints and copies , see below. For lines on copies and scans skip to next page

Open the front cover of your machine and remove waste toner box. Locate green cleaning rod.

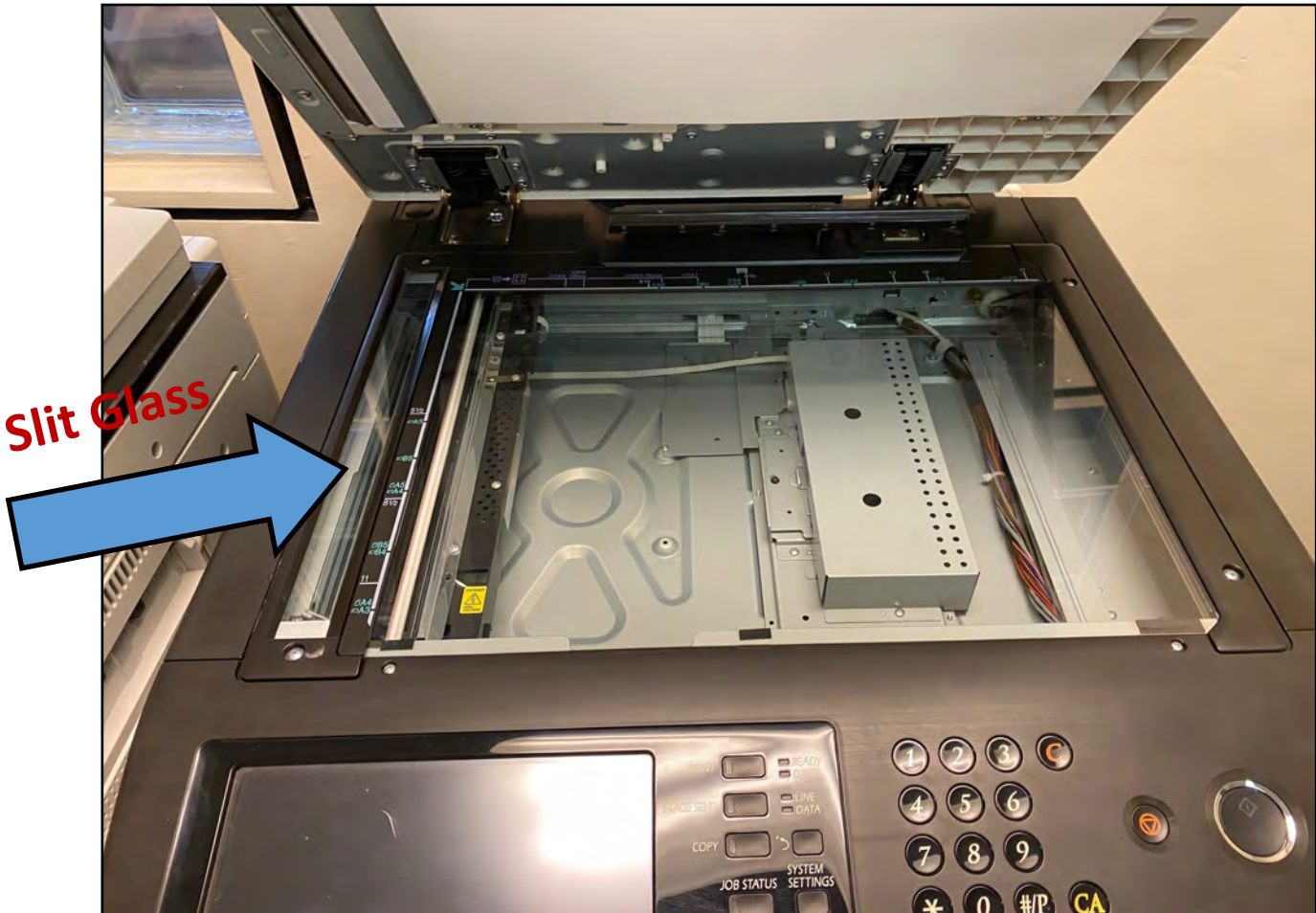


Gently pull the end of the cleaning rod out of the machine, towards you, as far as it will go. It will not come out of the machine completely. Push the rod back into the machine– Repeat a few times.



For lines on scans and copies :

- Lift lid of document feeder



Using a cloth/paper towel and Windex or denatured alcohol, clean both the copy glass and the slit glass. Lines on copies and scans could be caused by marks or even a hair on the glass.

- Note: Do not spray cleaner directly on glass. Spray cleaner on cloth/paper towel, then wipe the glass